

Broadband Facts

Fixed broadband consumer disclosure

Choose Your Service Data Plan for Residential 50Mbps

Monthly charge for month-to-month plan	\$49.95
--	----------------

Monthly charge for 2 year contract plan	Not Applicable
---	-----------------------

Click here for other [pricing options](#) including promotions and options bundled with other services, like cable television and wireless services.

Other Charges and Terms

Data included with monthly charge	Unlimited
-----------------------------------	------------------

Charges for additional data usage	Not Applicable
-----------------------------------	-----------------------

Optional modem or gateway lease – Customers may use their own modem or gateway; click here for our policy	Not Applicable
---	-----------------------

Other monthly fees

GigaHome Gateway Rental	\$9.00/Month
-------------------------	---------------------

Government Taxes and Other Government-Related Fees May Apply: Varies by location

[Other services on network](#)

Performance - [Individual experience may vary](#)

Typical speed downstream	50 Mbps
--------------------------	----------------

Typical speed upstream	50 Mbps
------------------------	----------------

Typical latency	10 milliseconds
-----------------	------------------------

Typical packet loss	0%
---------------------	-----------

Network Management

Application-specific network management practices?	Yes
--	------------

Subscriber-triggered network management practices?	Yes
--	------------

More [details on network management \(View Net Neutrality\)](#)

Privacy See our [privacy policy](#)

Complaints or Inquiries To contact us: [online](#)/(800)628-1754;
To submit complaints to the FCC:
[online](#)/(888)225-5322

Learn more about the [terms used on this form and other relevant information](#) at the FCC's website.