

Broadband Facts

Fixed broadband consumer disclosure

Choose Your Service Data Plan for Residential 600 Mbps

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| Monthly charge for month-to-month plan | \$79.95 |
|--|---------|

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|---|----------------|
| Monthly Charge for 2 year contract plan | Not Applicable |
|---|----------------|

Click here for other [pricing options](#) including promotions and options bundled with other services, like cable television and wireless services.

Other Charges and Terms

| | |
|-----------------------------------|-----------|
| Data included with Monthly charge | Unlimited |
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| Charges for additional data usage | Not Applicable |
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| Optional modem or gateway lease—Customers may use | Not Applicable |
|---|----------------|

their own modem or gateway; click here for [our policy](#)

Other monthly fees

| | |
|---------------|--------------|
| Router Rental | \$9.00/Month |
|---------------|--------------|

Government Taxes and Other Government-Related Fees May Apply: Varies by location

[Other services on network](#)

Performance - [Individual experience may vary](#)

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|--------------------------|----------|
| Typical speed downstream | 600 Mbps |
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|------------------------|----------|
| Typical speed upstream | 600 Mbps |
|------------------------|----------|

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| Typical latency | 10 milliseconds |
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|---------------------|----|
| Typical packet loss | 0% |
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Network Management

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| Application-specific network management practices? | Yes |
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| Subscriber-triggered network management practices? | Yes |
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More [details on network management \(View Net Neutrality\)](#)

Privacy See our [privacy policy](#)

Complaints or Inquiries To contact us: [online](#)/(800) 628-1754;

To submit complaints to the FCC: [online](#)/(888) 225-5322

To learn more about the [terms used on this form and other relevant information](#) at the FCC's website.